1. Provide the contact information of the coordinator or primary person on campus with veterans and active duty personnel responsibilities.
   a. Name           Stephanie Dixon
   b. Title         Veterans & Military Personnel Student Service/F.A. Assistant I
   c. Department    Financial Aid Office
   d. Address       6600 34th Ave., Moline, IL 61265
   e. Phone number  309-796-5444
   f. Email address dixons@bhc.edu

2. Indicate how your institution indentifies veterans or active duty personnel.
   a. Admission process
   b. Financial aid process
   c. Registrar's Office
   d. Veteran Center
   e. Other (please specify)

3. Indicate which of the following options provide programs or services designed for veterans or active duty personnel and their families.
   a. Admissions Office
   b. Counseling Center
   c. Bursar Office
   d. Financial Aid Office
   e. Health Services
   f. Student Center
   g. Veterans Center
   h. Other (please specify) - Advising

4. Describe the programs or services that are available to veterans, active duty personnel, and spouses or dependents. **MSVC – student veteran organization**

5. **FINANCIAL AID - benefits**

6. Indicate the current number of veterans, active duty personnel, and spouses or dependents accessing the following programs and services. Please provide the contact information for each program or service offered.
   a. Academic advising
      1. Contact Name    39
         Kristi Hingstrum
      2. Department      Academic Advising
         6600 34th Ave., Moline, IL 61265
      3. Address
      4. Telephone Number 309-796-5160
      5. Email Address   hingstrumk@bhc.edu

   b. Academic support/tutoring
      N/A
      1. Contact Name    Kari Koster
      2. Department      Student Success Center
         6600 34th Ave., Moline, IL 61265
      3. Address
      4. Telephone Number 309-796-5152

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5. Email Address  
   **kosterk@bhc.edu**

c. Campus social events  
   1. Contact Name  **Dr. Kim Armstrong**  
   2. Department  **Student Services**  
   3. Address  **6600 34th Ave., Moline, IL 61265**  
   4. Telephone Number  **309-796-5006**  
   5. Email Address  **Armstrongk@bhc.edu**

d. Career services  
   1. Contact Name  **Marceia Duhm**  
   2. Department  **Career Services Center**  
   3. Address  **6600 34th Ave., Moline, IL 61265**  
   4. Telephone Number  **309-796-5191**  
   5. Email Address  **duhmm@bhc.edu**

1. Counseling  
   2. Contact Name  **Wendy Bock**  
   3. Department  **Academic Advising**  
   4. Address  **6600 34th Ave., Moline, IL 61265**  
   5. Telephone Number  **309-796-5198**  
   6. Email Address  **bockw@bhc.edu**

   a. **Anxiety/stress management**  
   b. **Depression**  
   c. Physical disability  
   d. Post-traumatic stress disorder  
   e. **Social adjustment**  
   f. Support Group  

e. Other (please specify)  
   a. Contact Name  
   b. Department  
   c. Address Telephone Number  
   d. Email Address

f. Employment assistance  
   1. Contact Name  **Marceia Duhm**  
   2. Department  **Career Services Center**  
   3. Address  **6600 34th Ave., Moline, IL 61265**  
   4. Telephone Number  **309-796-5191**  
   5. Email Address  **duhmm@bhc.edu**

g. Financial aid assistance counseling (excluding Montgomery GI Bill, IVG, ING, or Post 9/11 Bill)  
   **2,000**  
   1. Contact Name  **Scott Ahlgren**  
   2. Department  **Financial Aid Office**  
   3. Address  **6600 34th Ave., Moline, IL 61265**  
   4. Telephone Number  **309-796-5441**
5. Email Address  Ahlgrens@bhc.edu

**h. Health services**  N/A
1. Contact Name
2. Department
3. Address
4. Telephone Number
5. Email Address

i. Mentoring  N/A
1. Contact Name
2. Department
3. Address
4. Telephone Number
5. Email Address

**j. Orientation**  N/A
1. Contact Name  TBA
2. Department  Academic Advising
3. Address  6600 34th Ave., Moline, IL 61265
4. Telephone Number  309-796-5154
5. Email Address  Palomakim@bhc.edu

**k. Tuition assistance counseling**

a. Contact Name  Stephanie Dixon
b. Department  Financial Aid Office
c. Address  6600 34th Ave., Moline, IL 61265
d. Telephone Number  309-796-5444
e. Email Address  dixons@bhc.edu

1. Montgomery GI Bill  134
2. Illinois National Guard Grant (ING)  32
3. Illinois Veterans Grant (IVG)  163
4. Post 9/11  17

**l. Transition assistance (counseling, housing, etc.)**  N/A
1. Contact Name
2. Department
3. Address
4. Telephone Number
5. Email Address

**m. Veteran student lounge or designated gathering space**  N/A
1. Contact Name
2. Department
3. Address
4. Telephone Number

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5. Email Address  
n. None of the above  
o. Other (please specify)

7. Provide the estimated number of veterans, active duty, and spouses or dependents accessing the following programs and services in 5-years.  
   a. Academic advising  N/A  
   b. Academic support/tutoring  N/A  
   c. Campus social events  N/A  
   d. Career services  N/A  
   e. Counseling  
      1. Anxiety/stress management  
      2. Depression  
      3. Physical Disability  
      4. Post-traumatic stress disorder  
      5. Social adjustment  
      6. Support Group  
      7. Other (please specify)  
   f. Employment assistance  N/A  
   g. Financial aid assistance counseling (excluding Montgomery GI, IVG, ING, or Post 9/11) 2,000  
   h. Health services  N/A  
   i. Mentoring  N/A  
   j. Orientation  N/A  
   k. Tuition assistance counseling  
      1. Montgomery GI Bill  1,265  
      2. Illinois National Guard Grant (ING) 282  
      3. Illinois Veterans Grant (IVG) 976  
      4. Post 9/11 17  
   l. Transition assistance (counseling, housing, etc.)  N/A  
   m. Veteran student lounge or designated gathering space  N/A  
   n. None of the above  
   o. Other (please specify)  
      1. Contact Name  
      2. Department  
      3. Address  
      4. Telephone Number  
      5. Email Address

8. Provide the estimated number of veterans, active duty, and spouses or dependents accessing the following programs and services in 10-years.  
   a. Academic advising  N/A  
   b. Academic support/tutoring  N/A  
   c. Campus social events  N/A  
   d. Career services  N/A  
   e. Counseling  
      1. Anxiety/stress management  

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2. Depression
3. Physical disabilities
4. Post-traumatic stress disorder
5. Social adjustment
6. Support Group
7. Other (please specify)
f. Employment assistance  N/A
g. Financial aid assistance counseling (excluding Montgomery GI, IVG, ING, or Post 9/11) 2,000
h. Health services  N/A
i. Mentoring  N/A
j. Orientation  N/A
k. Tuition assistance counseling
   1. Montgomery GI Bill 2,751
   2. Illinois National Guard Grant (ING) 611
   3. Illinois Veterans Grant (IVG) 2,168
   4. Post 9/11 17
l. Transition assistance (counseling, housing, etc.)  N/A
m. Veteran student lounge or designated gathering space  N/A
n. None of the above
o. Other (please specify)

9. Indicate which of the following services are provided by your counseling center.
a. Psychiatrist
b. Referral to off-campus support services
c. Referral to support services provided by the U.S. Department of Veterans Affairs
d. Other (please specify) Other Black Hawk College support programs, as appropriate

10. Indicate which of the following communication methods are used to inform currently enrolled veterans or active duty personnel.
a. Advisor
b. College catalog
c. Email
d. Mailing
e. Print advertisement
f. Web-based advertisement
g. All of the above
h. None of the above
i. Other (please specify)

11. Describe how your institution tracks retention and goal completion of veterans and active duty personnel.  N/A

12. Indicate which accommodations are made for students called to active duty during the semester.
a. Tuition and fee refund policy
b. Leave of absence policy
c. Online options for continuing in the same semester
13. Indicate which accommodations are made for spouses or dependents of active duty personnel called to active duty during the semester. N/A  
   a. Tuition and fee refund policy  
   b. Leave of absence policy  
   c. Online options for continuing in the same semester

14. When called to active duty during the semester, would the semester count as a withdrawal?  
   a. Yes  
   b. No

15. Does your institution accept military credit?  
   a. Yes  
   b. No

16. Does your institution use the ACE Guide to the Evaluation of Educational Experiences in the Armed Services in making the determination for accepting credit?  
   a. Yes  
   b. No

17. Does your institution accept Defense Activity for Non-Traditional Education Support (DANTES) credits?  
   a. Yes  
   b. No

18. Is professional development training related to veterans or active duty personnel issues available to administrators and faculty?  
   a. Yes  
   b. No

19. Provide the URL where an individual may access this survey on your institution’s website.  
   www.bhc.edu