



March 21, 2020

Message to Black Hawk College Students

BHC Students,

In times like these it's important to draw from the resilience that you've demonstrated throughout your life. Each of you has a unique story that has led you to Black Hawk College. Some of you are balancing the demands of a job, parenting, caring for relatives and much more- all while being a student. Still others expected to have a "typical" college experience before transferring to another college/university or before starting your dream job. COVID-19 has disrupted our sense of normalcy, created confusion and frustration, as well as fear for those of us who are working hard toward accomplishing our goals. I want you to know that at Black Hawk College we care about you and recognize the challenges we will face over the next few weeks. We are making every effort to communicate with you in a timely fashion and as often as possible given the rapidly evolving situation. We are also working diligently to make sure we are available to support you during this transition.

The state of Illinois has issued a "stay-at-home" order that begins Saturday, March 21<sup>st</sup>, which has been deemed necessary to reduce potential exposure to the Coronavirus. With this in mind, we have moved to online delivery of classes and student support services. In order to assist you with identifying how to access these support services, we have prepared a document that outlines the various tools you have available to you as you work remotely. These resources include:

- Advising
- Counseling
- Records and Registration
- Student Life and Engagement
- Business/Bursar Services
- Library Services
- Tutoring
- Tech Support and much more!

We want to see you be successful during this transition and we are here to see you through it. Below is a link that will provide you information on how to access resources remotely as an online learner.

[Online Student Services](#)

Please don't hesitate to reach out if you have questions or concerns. We are all here to help you accomplish what you've set out to do!

Be well and stay strong,

LaDrina Wilson

Vice President for Student Services