SCHOOLDUDE Facilities Work Request Quick Step Guide for Requesters

- Open your Internet Browser (Internet Explorer, Netscape etc...) and type in www.myschoolbuilding.com in the address bar and press Enter or click on **Go**.
 - Follow step 2 if you are a <u>first time user</u> or if asked to enter an Organization Account Number.
- If it is the first time your computer has been to the website, enter the Organization Account number

203482474

• and click **Submit Organization** as prompted.

Select Organization Organization Account Number		
	Submit Organization	

You may also copy this link and paste it into the web address window for your browser:

http://www.myschoolbuilding.com/myschoolbuilding/mygateway.asp?acctnum=203482474

• Find a blank area on the next page, click your right mouse button and select **Create Shortcut**. This will add an *icon* on your desktop that you can double click the next time you want to sign in. Enter your email and click **Submit**. If prompted to enter your first and last name, do so.



Step 1: This will be filled in with your information from the email address you entered at the sign in screen.

Step 2: Click on the drop down arrow and highlight a **Location** that you want the work to be done at and click the mouse. Follow the same steps for **Building** and **Area** *if selections are available. Also be sure to **type** in your Area description or Room #.



Step 3: Select the icon that best describes your problem and click on it.



- Step 4: Type in your description of the problem
- Step 5. Type in the best time for a technician to come by if available
- Step 6: Click on the drop down arrow and select a purpose code if available
- Step 7: Type in a when you would like the work to be completed (Click on the calendar to choose a date or type in a date in this format 12/06/04) if available



Step 8: Type in the submittal password of : blackhawk

Step 9: Click submit

After you click submit, the screen will refresh and go to the *My Request* Tab.



On this screen you will see up to date information on your request including the status, work order number and action taken notes. You can click on the number next the to status description to see all request marked with that status. You can search for any work order request by typing in a key word in the **Search** box and clicking on **GO.** This will pull up any of your requests with that word in it. (ex: keys would pull up any request dealing with keys).

Click on the **Work Request** Tab to input a new request.