Black Hawk College CARES Act Compliance Report

Updated: March 14, 2022

Purpose

Section 18004(e) of the *Coronavirus Aid, Relief, and Economic Security Act* (CARES Act), Pub. L. No. 116-136, 134 Stat. 281 (March 27, 2020), directs institutions receiving funds under Section 18004 of the Act to submit a report describing the use of funds distributed from the Higher Education Emergency Relief Fund (HEERF).

Subsequently, Section 314(e) of the *Coronavirus Response and under Relief Supplemental Appropriations Act* (CRRSA Act), Pub. L. No. 116-260 (December 27, 2020), also referred to as HEERF II, and additional guidance provided by the U.S. Department of Education relating to the *American Rescue Plan Act of 2021* (ARP), Pub. L. No. 117-2, (March 11, 2021), also referred to as HEERF III, directs institutions receiving funds to continue quarterly reporting requirements.

This CARES Act report contains policy statements and data compiled by Black Hawk College, in compliance with funding distribution requirements. The statements herein address the College's procedures concerning distribution of CARES Act, CRRSA Act, and ARP funds to Black Hawk College students in the form of emergency financial aid grants. Data collected for this report is updated 30 days after initial allocation of funds, then at regular intervals on a quarterly basis, or as mandated by the US Department of Education. This report is available online at <u>www.bhc.edu/cares</u>.

- Section 18004(c) of the CARES Act requires institutions to use no less than 50 percent of the funds received from Section 18004(a)(1) of the CARES Act to provide Emergency Financial Aid Grants to students for expenses related to the disruption of campus operations due to coronavirus (including eligible expenses under a student's cost of attendance such as food, housing, course materials, technology, health care, and child care).
- The CRRSA Act requires that an institution receiving funding under Section 314(a)(1) provide the "same amount" in financial aid grants that it was required to provide under its original CARES Act Student Aid Portion award. Unlike the CARES Act, the CRRSA requires that institutions prioritize students with exceptional need in awarding financial aid grants for any component of the student's cost of attendance or for emergency costs that arise due to coronavirus, such as tuition, food, housing, health care (including mental health care) or child care.
- Section 2003(7) of the ARP requires institutions to use no less than 50 percent of the funds
 received under Section 2003(a)(1) through the ARP to provide Emergency Financial Aid Grants to
 students. Similarly to CRRSA, institutions are directed to prioritize students with exceptional
 need in awarding financial aid grants for any component of the student's cost of attendance or
 for emergency costs that arise due to coronavirus, such as tuition, food, housing, health care
 (including mental health care) or child care.

Accordingly, the following information is reported and updated as required:

 Black Hawk College acknowledges that on April 17, 2020, it signed and returned to the Department of Education the Certification and Agreement that it intends to use no less than 50 percent of the funds received under Section 18004(a)(1) of the CARES Act to provide emergency financial aid grants directly to students. This Certification and Agreement, along with supplemental materials, also applies to subsequent student grant funding received in under Section 314(a)(1) of the CRRSA Act and Section 2003(a)(1) of the ARP.

2. As a part of the CARES Act, Black Hawk College received an allocation of \$1,086,496 for emergency financial aid grants to its students.

As a part of the CRRSA Act, Black Hawk College received an allocation of \$1,086,496 for emergency financial aid grants to its students.

As a part of the ARP, Black Hawk College will received an allocation of \$4,174,151 for emergency financial aid grants to its students.

3. As of this report, the total amount of emergency financial aid grants distributed to students under Section 18004(a)(1) of the CARES Act is:

As of Report Date	Grant Fund Dollars Distributed to Students
May 19, 2020	\$314, 039.50
July 6, 2020	\$372,089.50
August 17, 2020	\$384,605.50
September 29, 2020	\$864,373.50
December 16, 2020	\$1,064,813.50
March 30, 2021	\$1,086,496.00

As of this report, the total amount of emergency financial aid grants distributed to students under 314(a)(1) of the CRRSA Act is:

As of Report Date	Grant Fund Dollars Distributed to Students
July 7, 2021	\$1,086,496.00

As of this report, the total amount of emergency financial aid grants distributed to students under Section 2003(a)(1) of the CARES Act is:

As of Report Date	Grant Fund Dollars Distributed to Students
July 7, 2021	\$180,747.00
October 1, 2021	\$1,557,344.00
January 3, 2022	\$2,861,013.00
March 14, 2022	\$4,174,151.00

- 4. At Black Hawk College during spring 2020 semester, an estimated 1,656 students were eligible to participate in programs under Section 484 in the Title IV Higher Education Act of 1965, and were also eligible to receive emergency financial aid grants under the CARES Act. During fall 2020 semester, an estimated 1,400 students are eligible. During spring 2021 semester, an estimated 1,457 students were eligible. During summer 2021 semester, an estimated 913 students were eligible. During fall 2021 semester, an estimated 3,400 students were eligible.
- 5. As of March 14, 2022, the total number of students receiving emergency financial aid grants to students are:

Program	FY20	FY21	FY22
CARES	759	790	0
CRRSA	0	1,217	0
ARP	0	260	2,687

6. The Department of Education encouraged institutions of higher education to prioritize students with the greatest need, while allowing funds to be distributed as widely as possible. Using this guidance and with consideration for the federal formula used to allocate funds, the following distribution methods were used for emergency financial aid grants to students.

During the spring 2020 semester, students enrolled as of March 20, 2020 were identified for emergency financial aid grants:

Student Group	Student Group Description	Maximum Grant Amount per Student
А	Students based on Federal Pell Grant eligibility in either the 2019-20 or 2020-21 FAFSA.	\$500
В	Students who lost financial aid eligibility as the result of canceled courses in the 2nd half of the semester.	N/A
с	Any student not already in Group A who meets financial aid eligibility requirements as well as spring semester attendance requirements, and reports having COVID-19 related expenses.	\$500

During the fall 2020 semester, students enrolled as of August 31, 2020, were identified for emergency financial aid grants:

Student Group	Student Group Description	Maximum Grant Amount per Student
А	Students enrolled in fall semester between 1-5 credits who reported having eligible expenses.	\$500
В	Students enrolled in fall semester for 6 or more credits who reported having eligible expenses.	\$1,000

During the spring 2021 semester, students enrolled as of February 2, 2021, were identified for emergency financial aid grants:

Student Group	Student Group Description	Maximum Grant Amount per Student
А	Students enrolled in spring semester with an EFC = 0 and confirmed financial need.	\$1,000
В	Students enrolled in spring semester with an EFC = 1-5711 and confirmed financial need.	\$750
С	Students enrolled in spring semester with an EFC = 0 without confirmed financial need.	\$1,000
D	Students enrolled in spring semester with an EFC = 1-5711 without confirmed financial need.	\$750
E	Any student not already in Groups A-D who met eligibility requirements.	\$500

During the summer 2021 semester, students enrolled as of June 21, 2021, were identified for emergency financial aid grants:

Student Group	Student Group Description	Maximum Grant Amount per Student
A	Students enrolled in summer semester who reported having eligible expenses.	\$1,000

During the fall 2021 semester, students enrolled as of September 7, 2021, were identified for emergency financial aid grants:

Student Group	Student Group Description	Maximum Grant Amount per Student
А	Students enrolled full-time (12+ credit hours) in college-level coursework during the fall semester.	\$2,000

В	Students enrolled part-time (6-11 credit hours) in college-level coursework during the fall semester.	\$1,000
С	Students enrolled less than half-time (1-5 credit hours) in college-level coursework during the fall semester.	\$500
D	Students enrolled in eligible, non-credit career programs during the fall semester.	\$500

During the spring 2022 semester, students enrolled as of February 1, 2022 were identified for emergency financial aid grants:

Student Group	Student Group Description	Maximum Grant Amount per Student
А	Students enrolled full-time (12+ credit hours) in college-level coursework during the fall semester.	\$2,000
В	Students enrolled part-time (6-11 credit hours) in college-level coursework during the fall semester.	\$1,000
с	Students enrolled less than half-time (1-5 credit hours) in college-level coursework during the fall semester.	\$500
D	Students enrolled in eligible, non-credit career programs during the fall semester.	\$500

7. Guidance and instructions to Black Hawk College students concerning the availability of emergency financial aid grants occurred as follows:

A website was created by Black Hawk College to house information about the emergency financial aid grants and provide relevant resources for students and the public. This website was updated at the beginning and end of each semester with eligibility and application information. This report is also loaded on the website, which is <u>www.bhc.edu/cares</u>.

Additional communications were issued on the basis of student eligibility groups.

For the spring 2020 semester:

Student Groups	Student Group Communication via Email	Required Action by the
Spring 2020	Student Group communication via Email	Student

А	First Group A email communication was sent on April 29, 2020.	Certification submission electronically via student portal.
В	First Group B email communication was sent on April 30, 2020.	None
С	First Group C email communication was sent on April 29, 2020.	Request form submission electronically via student portal.
A	Reminder email communication was sent on June 22, 2020 to Group A students who had not certified.	Certification submission electronically via student portal.
С	Reminder email communication was sent on June 22, 2020 to Group C students who had not applied.	Request form submission electronically via student portal.

For the fall 2020 semester:

Student Groups Fall 2020	Communication	Required Action by the Student
Fall 2020 Group (All Title IV eligible students attending fall 2020 semester as of August 31, 2020)	First email communication was sent on September 21, 2020.	Request form submission electronically via student portal.
Fall 2020 Group (All Title IV eligible students attending fall 2020 semester as of August 31, 2020)	Second email communication was sent on November 10, 2020.	Request form submission electronically via student portal.
Fall 2020 applicants with potential application error	Third email communication was sent on December 3, 2020.	Request email response if student provided incorrect information on their application.
Fall 2020 applicants with potential application error	Phone calls to the students in this group.	Check myBlackHawk email for time-sensitive message; request email response.

For the spring 2021 semester:

Student Groups Spring 2021	Communication	Required Action by the Student
A and B	Email communication was sent on March 1, 2021.	None

C and D	Email communication was sent on March 1, 2021.	Request form submission electronically via student portal.
E	Email communication was sent on March 1, 2021.	Request form submission electronically via student portal.
C, D, and E	Reminder email communication was sent on April 9, 2021 to students who had not certified.	Request form submission electronically via student portal.
C, D, and E	Reminder billing insert communication was included with April 2021 paper bills to students who had not certified.	Request form submission electronically via student portal.
C, D, and E	Reminder text message communication was sent on April 21, 2021 and April 22, 2021 to students who had not certified and previously opted in to text messaging.	Request form submission electronically via student portal.

For the summer 2021 semester:

Student Groups Summer 2021	Communication	Required Action by the Student
Summer 2021 Group (Eligible students attending summer 2021 semester as of June 21, 2021)	Email communication was sent on June 17, 2021.	Request form submission electronically via student portal.

For the fall 2021 semester:

Student Groups Fall 2021	Communication	Required Action by the Student
A, B, and C	Beginning September 2021, high school counselors notify dual-enrolled students.	Request form submission electronically via student portal.
D	Beginning September 2021, instructors notify students in eligible, non-credit career programs.	Request paper form submission.

A, B, and C	Reminder email communication was sent on October 25, 2021 to college- credit students who had not certified.	Request form submission electronically via student portal.
A, B, and C	Reminder email communication was sent on November 22, 2021 to college-credit students who had not certified.	Request form submission electronically via student portal.
A, B, and C	Reminder text message communication was sent on December 2, 2021 to college-credit students who had not certified.	Request form submission electronically via student portal.

For the spring 2022 semester:

Student Groups Spring 2022	Communication	Required Action by the Student
A, B, and C	Beginning January 2022, high school counselors notify dual-enrolled students.	Request form submission electronically via student portal.
D	Beginning January 2022, instructors notify students in eligible, non-credit career programs.	Request paper form submission.

Copies of relevant guidance and instructions for each student group are included below.

Spring 2020 Group A – First Email Communication sent April 29, 2020

Dear student,

As a part of the Emergency Financial Aid Grants to Students under the CARES Act, we are pleased to share that you qualify for a **\$500 Black Hawk College CARES Grant.** These funds are to assist with expenses related to the disruption of campus operations due to COVID-19, including food, housing, utilities, child care, technology, etc.

To receive your BHC CARES Grant, you must certify your eligibility using the <u>CARES Fund: Student</u> <u>Certification</u> online form (login with your MyBH username and password). Funds will not be awarded or disbursed until a qualified student certifies their eligibility.

Your BHC CARES Grant will be disbursed through <u>BankMobile</u> using your selected refund preference. Refer to <u>CARES Grant Instructions</u> for additional details, and contact the Bursar's Office with questions (309-796-5200, <u>bursar@bhc.edu</u>).

This funding was made available through the Federal CARES Act. Eligibility for the grant was based on your Spring 2020 enrollment and your 2019-20 FAFSA information – no additional application is necessary. Questions regarding your eligibility? Contact the Financial Aid Office at 309-796-5400 or <u>finaid@bhc.edu</u>.

Additional information is available at <u>www.bhc.edu/cares</u>.

Spring 2020 Group A – Reminder Email Communication sent June 22, 2020

IMPORTANT REMINDER

As a part of the Emergency Financial Aid Grants to Students under the CARES Act, we are pleased to share that you qualify for a **\$500 Black Hawk College CARES Grant.** These funds are to assist with expenses related to the disruption of campus operations due to COVID-19, including food, housing, utilities, child care, technology, etc.

To receive your BHC CARES Grant, you must certify your eligibility using the <u>CARES Fund: Student</u> <u>Certification</u> online form (login with your MyBH username and password). Funds will not be awarded or disbursed until a qualified student certifies their eligibility.

Your BHC CARES Grant will be disbursed through <u>BankMobile</u> using your selected refund preference. Refer to <u>CARES Grant Instructions</u> for additional details, and contact the Bursar's Office with questions (309-796-5200, <u>bursar@bhc.edu</u>).

This funding was made available through the Federal CARES Act. Eligibility for the grant was based on your Spring 2020 enrollment and your 2019-20 FAFSA information – no additional application is necessary. Questions regarding your eligibility? Contact the Financial Aid Office at 309-796-5400 or <u>finaid@bhc.edu</u>.

Spring 2020 Group A – Electronic Certification in Student Portal

CARES Fund: Student Certification

In order to be eligible for a \$500 Black Hawk College CARES Grant, students must certify that they have incurred eligible expenses related to the closure of BHC campuses or the transition to online coursework.

Student BHC Number: 900 *
Student Name *
First Last

I certify that I have incurred expenses related to the disruption of campus operations due to COVID-19, such as food, housing, course materials, technology, child-care expenses, etc. Funds received will be used solely to offset these expenses. *

🔿 Yes 🔿 No

Submission

Students who certify their eligibility will receive funds within 10 business days. If you have not already, please select your refund preference through BankMobile.

Spring 2020 Group B – First Email Communication sent April 30, 2020

Dear <FIRSTNAME>,

As you are aware, your <COURSE> class was previously canceled this spring. Because the class was canceled, it is no longer eligible for the financial aid you received earlier this semester. After tuition and fee adjustments, the reduction in your financial aid created a balance due for Spring 2020:

DUE FROM STUDENT (Spring 2020)	\$ <due></due>
Financial aid reduction	\$ <return></return>
Tuition and fee credit	\$ <credit></credit>

However, Black Hawk College has secured funding to assist you in paying this balance. As a part of the Black Hawk College CARES Fund, you will receive a direct cash payment of **\$<GRANT>**, which you can use to pay this balance due:

DUE FROM STUDENT (Spring 2020)	\$ <due></due>
Payment from student (BHC CARES Fund)	\$ <grant></grant>
Actual cost to student	\$0

You will receive grant funds as a cash payment using your <u>BankMobile</u> refund selection (see the attached instructions for details) within 10-15 business days. Once received, you are responsible for using this grant to pay any balance due.

Payment for any outstanding spring balance is due by May 20, 2020 – students who fail to make payment by this deadline will be removed from any future enrollment at Black Hawk College. To learn more about how to make a payment, visit <u>www.bhc.edu/payments</u>.

The information above does not reflect all billing account transactions, including summer and fall charges. Please refer to your current balance due on myBlackHawk. If you have questions regarding your billing account transactions, please contact the Bursar's Office at 309-796-5200 or bursar@bhc.edu.

Federal regulations prohibit Black Hawk College from applying these funds directly towards your balance due. Instead, we are required to provide a direct cash payment to the student for use.

Thank you again for your patience and understanding during this time, and please contact Diana Strom at <u>finaid@bhc.edu</u> or 309-796-5400 with any questions!

Spring 2020 Group C – First Email Communication sent April 29, 2020

Dear student,

As a part of the Emergency Financial Aid Grants to Students under the CARES Act, you may qualify for a **Black Hawk College CARES Grant**. These funds are to assist with expenses related to the disruption of campus operations due to COVID-19, including food, housing, utilities, child care, technology, etc. This is a one-time grant – awards are limited to \$500 or less at Black Hawk College.

To be considered, submit the *Black Hawk College CARES Fund Request Form* available at <u>www.bhc.edu/cares</u>.

Students who have not filed a 2019-20 or 2020-21 FAFSA, but are eligible to file, should file one before applying for an emergency grant.

To receive funds, students must also have their refund preference selected in **BankMobile**.

This funding was made available through the Federal CARES Act. Questions regarding your eligibility? Contact the Financial Aid Office at 309-796-5400 or <u>finaid@bhc.edu</u>.

Spring 2020 Group C – Electronic Request Form in Student Portal

CARES Fund: Emergency Assistance Request

Emergency Financial Aid Grants to Students under the Coronavirus Aid, Relief, and Economic Security (CARES) Act are limited to \$500 or less at Black Hawk College.

In order to be eligible for this grant money, Black Hawk College students must have expenses related to the closure of BHC campuses or the transition to online coursework.

Eligible students must also have been enrolled in spring semester coursework as of March 20, 2020, and they must have a completed 2019-2020 or 2020-2021 FAFSA on file with the College.

Students must also have their refund preference selected in BankMobile.

Student BHC Number: 900 *

Student Name *

First Last

Reason for CARES Emergency Assistance Request (check at least one, plus any additional that apply to your situation): *

- Rent, mortgage, utilities, or expenses related to sudden loss of housing
- ☐ Food or other basic-need items
- □ Loss of childcare or threat of loss of childcare
- Technology-related expense (internet access, electronic device, etc.)

Are the reasons above related to the closure of BHC campuses or the transition to online coursework due to COVID-19? *

🔿 Yes 🔿 No

Requested amount of emergency assistance in USD: *

\$

Confirmation

Notification regarding this request will be sent to your myBlackHawk email within 10 business days. If you have not already, please select your refund preference through BankMobile.

By e-signing and submitting this request, you acknowledge that you have experienced hardship related to the COVID-19 pandemic.

*Type your full name as your electronic signature: *

Other

Spring 2020 Group C – Reminder Email Communication sent June 22, 2020

IMPORTANT REMINDER

As a part of the Emergency Financial Aid Grants to Students under the CARES Act, you may qualify for a **Black Hawk College CARES Grant**. These funds are to assist with expenses related to the disruption of campus operations due to COVID-19, including food, housing, utilities, child care, technology, etc. This is a one-time grant – awards are limited to \$500 or less at Black Hawk College.

To be considered, submit the *Black Hawk College CARES Fund Request Form* available at <u>www.bhc.edu/cares</u>.

Students who have not filed a 2019-20 or 2020-21 FAFSA, but are eligible to file, should file one before applying for an emergency grant.

To receive funds, students must also have their refund preference selected in <u>BankMobile</u>.

This funding was made available through the Federal CARES Act. Questions regarding your eligibility? Contact the Financial Aid Office at 309-796-5400 or <u>finaid@bhc.edu</u>.

Spring 2020 Refund Selection	Instructions included	for all Fligible Students
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If you have a student ID card and have previously received financial aid refunds at Black Hawk College	You will receive your CARES Grant within 14 business days using your selected refund method. If you need to update your refund selection, please do so as soon as possible at <u>www.refundselection.com</u> .	
If you have a student ID card but have never received a financial aid refund at Black Hawk College	Visit <u>www.refundselection.com</u> and enter the 16-digit card number into the box that says 'Your Personal Code', then select 'Get Started'. Follow the prompts to set up your refund preference. You will receive your CARES Grant within 14 business days.	
If you do not have student ID card	Visit <u>www.refundselection.com</u> and select 'Need A Code' down below the 'Get Started' button. Enter the school name (Black Hawk College) and your myBH email. A code will be sent to your myBH email account with instructions to set up your refund preference.	
	 Direct Deposit using an existing checking or savings account will allow you to receive funds 1- 2 business days after the College has disbursed the funds. 	
	 Paper checks may take up to 30 calendar days. VIBE account access to funds varies. For the first five days after refund selection is made, students can access their funds electronically without a student ID present. After the 5th day, you must have your student ID present in order to access funds in the account. 	

If you have any questions regarding BankMobile or your refund selection, please contact the Bursar's Office at 309-796-5200 or bursar@bhc.edu.

Fall 2020 – First Email Communication sent September 21, 2020

Subject: You may qualify for a CARES Grant

From: <u>finaid@bhc.edu</u>

Dear student,

We are pleased to share that you may qualify for a **Fall 2020 Black Hawk College CARES Grant.** These funds are part of the Federal Emergency Financial Aid Grants to Students under the CARES Act and are available to assist with expenses related to the disruption of campus operations due to COVID-19. Examples of these types of expenses may include food, housing, utilities, child care, technology, etc. During the Fall 2020 semester, students may request up to the following maximum amount:

- Students enrolled in coursework totaling between 1-5 credits may request up to \$500.
- Students enrolled in coursework totaling 6 credits or more may request up to \$1,000.

To be considered, submit the *Black Hawk College CARES Fund Request Form* available at <u>www.bhc.edu/cares</u>.

To receive funds, students must also have their refund preference selected in <u>BankMobile</u>. Refer to <u>CARES Grant Instructions</u> for additional details, and contact the Bursar's Office with questions (309-796-5200, <u>bursar@bhc.edu</u>).

This funding was made available through the Federal CARES Act. Eligibility for the grant will be based on your Fall 2020 enrollment and your 2020-21 FAFSA information. Questions regarding your eligibility? Contact the Financial Aid Office at 309-796-5400 or <u>finaid@bhc.edu</u>.

Fall 2020 – Electronic Request Form in Student Portal

CARES Fund: Fall 2020 Emergency Assistance Request

Emergency Financial Aid Grants to Students under the Coronavirus Aid, Relief, and Economic Security (CARES) Act are limited to \$1,000 or less at Black Hawk College. (Students enrolled in less than 6 credit hours will be limited to \$500 or less.)

In order to be eligible for this grant money, a Black Hawk College student must:

- Have expenses related to Fall 2020 BHC campus access restrictions or the transition to online coursework.
- Be currently enrolled in Fall 2020 semester coursework.
- Have a <u>2020-2021 FAFSA</u> on file with the College.
- Be eligible to receive Title IV financial aid (not on financial aid dismissal, high school graduate, enrolled in an eligible degree/certificate program, etc.).

Students must also have their refund preference selected in BankMobile.

Student BHC Number:

Student Name * (First, Last)

Fall 2020 reason for CARES Emergency Assistance Request (check at least one, plus any additional that apply to your situation): *

Rent, mortgage, utilities, or expenses related to sudden loss of housing

- Food or other basic-need items
- Loss of childcare or threat of loss of childcare

Technology-related expense (internet access, electronic device, etc.)

C Other

 Are the reasons above related to Fall 2020 BHC campus access restrictions or the transition to online coursework due to COVID-19? *

O Yes

D No

Requested amount of Fall 2020 emergency assistance in USD: *



CONFIRMATION

Enter your myBlackHawk student email to receive confirmation your request has been submitted successfully:

Your request will be reviewed within 10 business days. Once reviewed, notification will be sent to your myBlackHawk student email.

If you have not already, please select your refund preference through **BankMobile**.

SUBMISSION

By e-signing and submitting this request, you acknowledge that you have experienced a Fall 2020 hardship related to the COVID-19 pandemic.

*Type your full name as your electronic signature: *

Fall 2020 Refund Selection Instructions included for all Eligible Students

If you have a student ID card and have previously received financial aid refunds at Black Hawk College	You will receive your CARES Grant within 14 business days using your selected refund method. If you need to update your refund selection, please do so as soon as possible at <u>www.refundselection.com</u> .			
If you have a student ID card but have never received a financial aid refund at Black Hawk College	Visit <u>www.refundselection.com</u> and enter the 16-digit card number into the box that says 'Your Personal Code', then select 'Get Started'. Follow the prompts to set up your refund preference. You will receive your CARES Grant within 14 business days.			
If you do not have student ID card	Email the Bursar's Office (<u>bursar@bhc.edu</u>) from your myBH email address to request that a code be sent to you. A code will be sent to your myBH email address with instructions to set up your refund preference. A card will also be mailed to the address that BHC has on file.			
	 Direct Deposit using an existing checking or savings account will allow you to receive funds 1- 2 business days after the College has disbursed the funds. 			
	 Paper checks may take up to 30 calendar days. VIBE account access to funds varies. For the first five days after refund selection is made, students can access their funds electronically without a student ID present. After the 5th day, you must have your student ID present in order to access funds in the account. 			

If you have any questions regarding BankMobile or your refund selection, please contact the Bursar's Office at 309-796-5200 or bursar@bhc.edu.

Fall 2020 – Second Email Communication sent November 10, 2020

IMPORTANT REMINDER:

As a part of the Emergency Financial Aid Grants to Students under the CARES Act, you may qualify for a **Black Hawk College CARES Grant.** These funds are to assist with expenses related to the Fall 2020 disruption of campus operations due to COVID-19, including food, housing, utilities, child care, technology, etc.

This is a one-time grant for the fall semester. Awards are limited to \$1000 or less at Black Hawk College. (Students enrolled in less than 6 credit hours will be limited to \$500 or less.) Funding is limited – applications will continue to be reviewed until funds are depleted or Dec. 15, 2020, whichever occurs first.

To be considered, submit the *Black Hawk College CARES Fund Request Form* available at <u>www.bhc.edu/cares</u>. To receive funds, students must also have their refund preference selected in <u>BankMobile</u>.

This funding was made available through the Federal CARES Act. Questions regarding your eligibility? Contact the Financial Aid Office at 309-796-5400 or <u>finaid@bhc.edu</u>.

Fall 2020 – Third Email Communication sent December 3, 2020

Dear student,

We are reaching out to determine if your Fall 2020 CARES Grant application (which was denied) contained incorrect information. If it did, you may still be eligible for a Fall 2020 CARES Grant.

- You responded "NO" to the question, "Are [your listed expenses] related to Fall 2020 BHC campus access restrictions or the transition to online coursework due to COVID-19?"
- To be eligible, students had to respond "YES", confirming their listed expenses were related to Fall 2020 campus access restrictions or the transition to online coursework due to COVID-19.

If your "NO" response was <u>INCORRECT</u>, please reply to this message using your myBH email. Include in your reply, "YES, my listed expenses were related." If your "NO" response was <u>CORRECT</u>, and you have not incurred any eligible expenses since your application, you remain ineligible for the CARES Grant.

Please contact me if you need additional clarification or have any questions.

Fall 2020 – Outbound Call Follow-up completed December 7, 2020

To ensure qualified students were not denied, the following students were identified for follow-up:

- CARES Grant application was denied,
- Reported qualifying expenses, and
- Responded "NO" to the CARES Grant application question, "Are the reasons above related to Fall 2020 BHC campus access restrictions or the transition to online coursework due to COVID-19?"

A total of 21 students were identified and emailed to determine if their "NO" response was incorrect. Students who incorrectly responded "NO" were asked to respond via email with a correction to their CARES Grant application.

Of those, 17 students had not responded by December 7, 2020. Outbound calls were placed to these students asking they check their myBlackHawk email for a time-sensitive message regarding their previous CARES Grant application, and if appropriate, that they respond via email.

Spring 2021 – Group A Email Communication sent March 1, 2021

Subject: CARES 2021 Grant Eligibility

From: <u>finaid@bhc.edu</u>

Dear student,

As a part of the Coronavirus Response and Relief Supplemental Appropriations Act, 2021 (CRRSAA), we are pleased to share that you have been awarded a **\$1,000 Black Hawk College CARES 2021 Grant.** These funds are to assist with college costs or emergency costs that arise due to coronavirus, such as tuition, food, housing, health care (including mental health care) or child care.

No additional action is required to qualify – funds have already been awarded and will be refunded to you in full within 10-12 business days. (*Please note* – *these funds will not be used to reduce any outstanding balance owed to Black Hawk College.*)

Your BHC CARES Grant will be disbursed through <u>BankMobile</u> using your selected refund preference.

- Need to select your refund preference? If you do not have your personal code, please click on "Need a code?" under the Get Started button.
- Refer to <u>CARES Grant Instructions</u> for additional details.

Contact the Bursar's Office with any questions regarding your refund (309-796-5200, <u>bursar@bhc.edu</u>).

This funding was made available through the federal CRRSA Act. Eligibility for the grant was based on your Spring 2021 enrollment and 2020-21 FAFSA information – no additional application is necessary. Questions regarding your eligibility? Contact the Financial Aid Office at 309-796-5400 or finaid@bhc.edu.

Spring 2021 – Group B Email Communication sent March 1, 2021

Subject: CARES 2021 Grant Eligibility

From: <u>finaid@bhc.edu</u>

Dear student,

As a part of the Coronavirus Response and Relief Supplemental Appropriations Act, 2021 (CRRSAA), we are pleased to share that you have been awarded a **\$750 Black Hawk College CARES 2021 Grant.** These funds are to assist with college costs or emergency costs that arise due to coronavirus, such as tuition, food, housing, health care (including mental health care) or child care.

No additional action is required to qualify – funds have already been awarded and will be refunded to you in full within 10-12 business days. (*Please note* – *these funds will not be used to reduce any outstanding balance owed to Black Hawk College.*)

Your BHC CARES Grant will be disbursed through <u>BankMobile</u> using your selected refund preference.

- Need to select your refund preference? If you do not have your personal code, please click on "Need a code?" under the Get Started button.
- Refer to <u>CARES Grant Instructions</u> for additional details.

Contact the Bursar's Office with any questions regarding your refund (309-796-5200, <u>bursar@bhc.edu</u>).

This funding was made available through the federal CRRSA Act. Eligibility for the grant was based on your Spring 2021 enrollment and 2020-21 FAFSA information – no additional application is necessary. Questions regarding your eligibility? Contact the Financial Aid Office at 309-796-5400 or finaid@bhc.edu.

Spring 2021 – Group C Email Communication sent March 1, 2021

Subject: CARES 2021 Grant Eligibility

From: <u>finaid@bhc.edu</u>

Dear student,

As a part of the Coronavirus Response and Relief Supplemental Appropriations Act, 2021 (CRRSAA), we are pleased to share that you are eligible for a **\$1,000 Black Hawk College CARES 2021 Grant.** These funds are to assist with college costs or emergency costs that arise due to coronavirus, such as tuition, food, housing, health care (including mental health care) or child care.

To receive your CARES 2021 Grant, you must certify your eligibility using the <u>CARES Fund: Student</u> <u>Certification</u> online form (login with your MyBH username and password). Funds will not be awarded or disbursed until a qualified student certifies their eligibility.

Your BHC CARES Grant will be disbursed through <u>BankMobile</u> using your selected refund preference.

- Need to select your refund preference? If you do not have your personal code, please click on "Need a code?" under the Get Started button.
- Refer to <u>CARES Grant Instructions</u> for additional details.

Contact the Bursar's Office with questions (309-796-5200, <u>bursar@bhc.edu</u>).

This funding was made available through the federal CRRSA Act. Eligibility for the grant is based on your Spring 2021 enrollment and 2020-21 FAFSA information. Questions regarding your eligibility? Contact the Financial Aid Office at 309-796-5400 or <u>finaid@bhc.edu</u>.

Spring 2021 – Group D Email Communication sent March 1, 2021

Subject: CARES 2021 Grant Eligibility

From: <u>finaid@bhc.edu</u>

Dear student,

As a part of the Coronavirus Response and Relief Supplemental Appropriations Act, 2021 (CRRSAA), we are pleased to share that you are eligible for a **\$750 Black Hawk College CARES 2021 Grant.** These funds are to assist with college costs or emergency costs that arise due to coronavirus, such as tuition, food, housing, health care (including mental health care) or child care.

To receive your CARES 2021 Grant, you must certify your eligibility using the <u>CARES Fund: Student</u> <u>Certification</u> online form (login with your MyBH username and password). Funds will not be awarded or disbursed until a qualified student certifies their eligibility.

Your BHC CARES Grant will be disbursed through <u>BankMobile</u> using your selected refund preference.

- Need to select your refund preference? If you do not have your personal code, please click on "Need a code?" under the Get Started button.
- Refer to <u>CARES Grant Instructions</u> for additional details.

Contact the Bursar's Office with questions (309-796-5200, <u>bursar@bhc.edu</u>).

This funding was made available through the federal CRRSA Act. Eligibility for the grant is based on your Spring 2021 enrollment and 2020-21 FAFSA information. Questions regarding your eligibility? Contact the Financial Aid Office at 309-796-5400 or <u>finaid@bhc.edu</u>.

Spring 2021 – Group E Email Communication sent March 1, 2021

Subject: CARES 2021 Grant Eligibility

From: <u>finaid@bhc.edu</u>

Dear student,

As a part of the Coronavirus Response and Relief Supplemental Appropriations Act, 2021 (CRRSAA), we are pleased to share that you are eligible for a **\$500 Black Hawk College CARES 2021 Grant.** These funds are to assist with college costs or emergency costs that arise due to coronavirus, such as tuition, food, housing, health care (including mental health care) or child care.

To receive your CARES 2021 Grant, you must certify your eligibility using the <u>CARES Fund: Student</u> <u>Certification</u> online form (login with your MyBH username and password). Funds will not be awarded or disbursed until a qualified student certifies their eligibility.

Your BHC CARES Grant will be disbursed through <u>BankMobile</u> using your selected refund preference.

- Need to select your refund preference? If you do not have your personal code, please click on "Need a code?" under the Get Started button.
- Refer to <u>CARES Grant Instructions</u> for additional details.

Contact the Bursar's Office with questions (309-796-5200, <u>bursar@bhc.edu</u>).

This funding was made available through the federal CRRSA Act. Eligibility for the grant is based on your Spring 2021 enrollment and 2020-21 FAFSA information. Questions regarding your eligibility? Contact the Financial Aid Office at 309-796-5400 or <u>finaid@bhc.edu</u>.

Spring 2021 – Group C Second Email Communication sent April 9, 2021

Subject: REMINDER - CARES 2021 Grant Eligibility

From: <u>finaid@bhc.edu</u>

IMPORTANT REMINDER:

As a part of the Coronavirus Response and Relief Supplemental Appropriations Act, 2021 (CRRSAA), you may qualify for a **\$1,000 Black Hawk College CARES 2021 Grant.** This is a one-time grant for the spring semester – funds are to assist with college costs or emergency costs that arise due to coronavirus, such as tuition, food, housing, health care (including mental health care) or child care.

To receive your CARES 2021 Grant, you must certify your eligibility using the <u>CARES Fund: Student</u> <u>Certification</u> online form (login with your MyBH username and password). Funds will not be awarded or disbursed until a qualified student certifies their eligibility. Funding is limited – applications will continue to be reviewed until funds are depleted or April 30, 2021, whichever occurs first.

Your CARES 2021 Grant will be disbursed through <u>BankMobile</u> using your selected refund preference.

- These funds will not be used to reduce any outstanding balance owed to Black Hawk College.
- Need to select your refund preference? If you do not have your personal code, please click on "Need a code?" under the Get Started button.
- Refer to <u>CARES Grant Instructions</u> for additional details and contact the Bursar's Office with any refund questions (309-796-5200, <u>bursar@bhc.edu</u>).

This funding was made available through the CRRSA Act. Questions regarding your eligibility? Contact the Financial Aid Office at 309-796-5400 or <u>finaid@bhc.edu</u>. Additional information is available at <u>www.bhc.edu/cares</u>.

Spring 2021 – Group D Second Email Communication sent April 9, 2021

Subject: REMINDER - CARES 2021 Grant Eligibility

From: <u>finaid@bhc.edu</u>

IMPORTANT REMINDER:

As a part of the Coronavirus Response and Relief Supplemental Appropriations Act, 2021 (CRRSAA), you may qualify for a **\$750 Black Hawk College CARES 2021 Grant.** This is a one-time grant for the spring semester – funds are to assist with college costs or emergency costs that arise due to coronavirus, such as tuition, food, housing, health care (including mental health care) or child care.

To receive your CARES 2021 Grant, you must certify your eligibility using the <u>CARES Fund: Student</u> <u>Certification</u> online form (login with your MyBH username and password). Funds will not be awarded or disbursed until a qualified student certifies their eligibility. Funding is limited – applications will continue to be reviewed until funds are depleted or April 30, 2021, whichever occurs first.

Your CARES 2021 Grant will be disbursed through <u>BankMobile</u> using your selected refund preference.

- These funds will not be used to reduce any outstanding balance owed to Black Hawk College.
- Need to select your refund preference? If you do not have your personal code, please click on "Need a code?" under the Get Started button.
- Refer to <u>CARES Grant Instructions</u> for additional details and contact the Bursar's Office with any refund questions (309-796-5200, <u>bursar@bhc.edu</u>).

This funding was made available through the CRRSA Act. Questions regarding your eligibility? Contact the Financial Aid Office at 309-796-5400 or <u>finaid@bhc.edu</u>. Additional information is available at <u>www.bhc.edu/cares</u>.

Spring 2021 – Group E Second Email Communication sent April 9, 2021

Subject: REMINDER - CARES 2021 Grant Eligibility

From: <u>finaid@bhc.edu</u>

IMPORTANT REMINDER:

As a part of the Coronavirus Response and Relief Supplemental Appropriations Act, 2021 (CRRSAA), you may qualify for a **\$500 Black Hawk College CARES 2021 Grant.** This is a one-time grant for the spring semester – funds are to assist with college costs or emergency costs that arise due to coronavirus, such as tuition, food, housing, health care (including mental health care) or child care.

To receive your CARES 2021 Grant, you must certify your eligibility using the <u>CARES Fund: Student</u> <u>Certification</u> online form (login with your MyBH username and password). Funds will not be awarded or disbursed until a qualified student certifies their eligibility. Funding is limited – applications will continue to be reviewed until funds are depleted or April 30, 2021, whichever occurs first.

Your CARES 2021 Grant will be disbursed through <u>BankMobile</u> using your selected refund preference.

- These funds will not be used to reduce any outstanding balance owed to Black Hawk College.
- Need to select your refund preference? If you do not have your personal code, please click on "Need a code?" under the Get Started button.
- Refer to <u>CARES Grant Instructions</u> for additional details and contact the Bursar's Office with any refund questions (309-796-5200, <u>bursar@bhc.edu</u>).

This funding was made available through the CRRSA Act. Questions regarding your eligibility? Contact the Financial Aid Office at 309-796-5400 or <u>finaid@bhc.edu</u>. Additional information is available at <u>www.bhc.edu/cares</u>.

Spring 2021 – Billing Insert sent in April 2021 Paper Billing Statements

You may qualify for a CARES 2021 Grant of \$500 – this grant can be used towards your Spring 2021 college costs. To apply, submit **both** of the following before **Friday, May 21, 2021**:

- 1. A 2020-21 or 2021-22 FAFSA (<u>www.fafsa.gov</u>)
- 2. CARES 2021 Grant Certification Form (www.bhc.edu/cares)

Students can contact the Financial Aid Office at <u>finaid@bhc.edu</u> or 309-796-5400 with any questions.

Spring 2021 – Text Message Communication sent April 21, 2021

<u>Text verbiage</u>: Emergency grants are available at Black Hawk College through the end of the current semester. Be sure you have a FAFSA filed first, then apply for an emergency grant at: www.bhc.edu/cares

Spring 2021 – Group C Electronic Request Form in Student Portal

CARES 2021 Grant: Student Certification

In order to be eligible for a Black Hawk College CARES 2021 Grant, students must certify that they have qualifying expenses.

To ensure this request is processed in a timely manner, please review your responses to confirm all information has been entered correctly.

Student BHC Number * ______ Student Name * ______First _____Last myBlackHawk Email: * _____

Certification

I certify that, since December 27, 2020, I have incurred either: *

- Costs associated with attending college that are not currently covered by financial aid (including tuition, fees, books, supplies, housing, food, transportation, etc.), or
- Emergency costs that arise due to coronavirus, such as tuition, food, housing, health care (including mental health care) or child care.

O Yes

O No

I certify that any CARES 2021 Grant funds received will be used solely to offset these costs. $\ensuremath{^*}$

O Yes

No

Requested CARES 2021 Grant amount: *

- \$1,000 (maximum award)
- Other (\$ _____)

Notification & Awarding

Please allow 10 business days for review. Once a determination regarding your eligibility has been made, a notification will be sent to your myBlackHawk email.

If awarded a CARES 2021 Grant, you will receive funds within 10-12 business days after notification. (Note – students who choose to receive a paper check will receive funds within 4-6 weeks.)

Spring 2021 – Group D Electronic Request Form in Student Portal

CARES 2021 Grant: Student Certification

In order to be eligible for a Black Hawk College CARES 2021 Grant, students must certify that they have qualifying expenses.

To ensure this request is processed in a timely manner, please review your responses to confirm all information has been entered correctly.

Student BHC Number * ______ Student Name * ______First _____Last myBlackHawk Email: * _____

Certification

I certify that, since December 27, 2020, I have incurred either: *

- Costs associated with attending college that are not currently covered by financial aid (including tuition, fees, books, supplies, housing, food, transportation, etc.), or
- Emergency costs that arise due to coronavirus, such as tuition, food, housing, health care (including mental health care) or child care.

O Yes

O No

I certify that any CARES 2021 Grant funds received will be used solely to offset these costs. $\ensuremath{^*}$

O Yes

O No

Requested CARES 2021 Grant amount: *

- \$750 (maximum award)
- Other (\$ _____)

Notification & Awarding

Please allow 10 business days for review. Once a determination regarding your eligibility has been made, a notification will be sent to your myBlackHawk email.

If awarded a CARES 2021 Grant, you will receive funds within 10-12 business days after notification. (Note – students who choose to receive a paper check will receive funds within 4-6 weeks.)

Spring 2021 – Group E Electronic Request Form in Student Portal

CARES 2021 Grant: Student Certification

In order to be eligible for a Black Hawk College CARES 2021 Grant, students must certify that they have qualifying expenses.

To ensure this request is processed in a timely manner, please review your responses to confirm all information has been entered correctly.

Student BHC Number * ______ Student Name * ______First _____Last myBlackHawk Email: * _____

Certification

I certify that, since December 27, 2020, I have incurred either: *

- Costs associated with attending college that are not currently covered by financial aid (including tuition, fees, books, supplies, housing, food, transportation, etc.), or
- Emergency costs that arise due to coronavirus, such as tuition, food, housing, health care (including mental health care) or child care.

O Yes

O No

I certify that any CARES 2021 Grant funds received will be used solely to offset these costs. $\ensuremath{^*}$

O Yes

No

Requested CARES 2021 Grant amount: *

- \$500 (maximum award)
- Other (\$ _____)

Notification & Awarding

Please allow 10 business days for review. Once a determination regarding your eligibility has been made, a notification will be sent to your myBlackHawk email.

If awarded a CARES 2021 Grant, you will receive funds within 10-12 business days after notification. (Note – students who choose to receive a paper check will receive funds within 4-6 weeks.)

Spring 2021 Refund Selection Instructions included for all Eligible Students

If you have a student ID card and have previously received financial aid refunds at Black Hawk College	You will receive your CARES Grant within 14 business days using your selected refund method. If you need to update your refund selection, please do so as soon as possible at <u>www.refundselection.com</u> .			
If you have a student ID card but have never received a financial aid refund at Black Hawk College	Visit <u>www.refundselection.com</u> and enter the 16-digit card number into the box that says 'Your Personal Code', then select 'Get Started'. Follow the prompts to set up your refund preference. You will receive your CARES Grant within 14 business days.			
If you do not have student ID card	Email the Bursar's Office (<u>bursar@bhc.edu</u>) from your myBH email address to request that a code be sent to you. A code will be sent to your myBH email address with instructions to set up your refund preference. A card will also be mailed to the address that BHC has on file.			
	 Direct Deposit using an existing checking or savings account will allow you to receive funds 1- 2 business days after the College has disbursed the funds. 			
	 Paper checks may take up to 30 calendar days. VIBE account access to funds varies. For the first five days after refund selection is made, students can access their funds electronically without a student ID present. After the 5th day, you must have your student ID present in order to access funds in the account. 			

If you have any questions regarding BankMobile or your refund selection, please contact the Bursar's Office at 309-796-5200 or <u>bursar@bhc.edu</u>.

Summer 2021 – Email Communication sent June 17, 2021

Subject: NOTIFICATION: SUMMER 2021 CARES GRANT

From: <u>finaid@bhc.edu</u>

Dear student,

As a part of the Coronavirus Response and Relief Supplemental Appropriations Act, 2021 (CRRSAA), and the American Rescue Plan of 2021 (ARP), we are pleased to share that you may qualify for a **Black Hawk College CARES 2021 Grant** for the Summer 2021 semester.

- Maximum grant of \$1,000.
- Funds are to assist with college costs or emergency costs that arise due to coronavirus, such as tuition, food, housing, health care (including mental health care) or child care.

To apply, please certify your eligibility using the <u>CARES Fund: Student Certification</u> online form (login with your MyBH username and password). Allow 10 business days for review – updates will be sent to your myBlackHawk student email.

Your BHC CARES Grant will be disbursed through <u>BankMobile</u> using your selected refund preference.

- Need to select your refund preference? If you do not have your personal code, please click on "Need a code?" under the Get Started button.
- Refer to CARES Grant Instructions for additional details.

Contact the Bursar's Office with refund questions (309-796-5200, <u>bursar@bhc.edu</u>).

Eligibility for the grant is based on your Summer 2021 enrollment and certification of expenses. Questions regarding your eligibility? Contact the Financial Aid Office at 309-796-5400 or <u>finaid@bhc.edu</u>.

Summer 2021 – Electronic Request Form in Student Portal

CARES 2021 Grant: Student Certification

In order to be eligible for a Black Hawk College CARES 2021 Grant, students must certify that they have qualifying expenses.

To ensure this request is processed in a timely manner, please review your responses to confirm all information has been entered correctly.

Student BHC Num	iber *		
Student Name *		First	Last
myBlackHawk Em	ail: *		

Certification

I certify that I have incurred either: *

- Costs associated with attending college that were not covered by financial aid or other assistance (including tuition, fees, books, supplies, housing, food, transportation, etc.), or
- Emergency costs that arise due to coronavirus, such as tuition, food, housing, health care (including mental health care) or child care, not covered by other assistance.
- O Yes
- O No

I certify that any CARES 2021 Grant funds received will be used solely to offset these costs. $\ensuremath{^*}$

- O Yes
- O No

Requested CARES 2021 Grant amount: *

- \$1,000 (maximum award)
- Other (\$ _____)

Notification & Awarding

Please allow 10 business days for review. Once a determination regarding your eligibility has been made, a notification will be sent to your myBlackHawk email.

If awarded a CARES 2021 Grant, you will receive funds within 10-12 business days after notification. (Note – students who choose to receive a paper check will receive funds within 4-6 weeks.)

Summer 2021 Refund Selection Instructions included for all Eligible Students

If you have a student ID card and have previously received financial aid refunds at Black Hawk College	You will receive your CARES Grant within 14 business days using your selected refund method. If you need to update your refund selection, please do so as soon as possible at <u>www.refundselection.com</u> .	
If you have a student ID card but have never received a financial aid refund at Black Hawk College	Visit <u>www.refundselection.com</u> and enter the 16-digit card number into the box that says 'Your Personal Code', then select 'Get Started'. Follow the prompts to set up your refund preference. You will receive your CARES Grant within 14 business days.	
If you do not have student ID card	Email the Bursar's Office (<u>bursar@bhc.edu</u>) from your myBH email address to request that a code be sent to you. A code will be sent to your myBH email address with instructions to set up your refund preference. A card will also be mailed to the address that BHC has on file.	
	 Direct Deposit using an existing checking or savings account will allow you to receive funds 1- 2 business days after the College has disbursed the funds. 	
	 Paper checks may take up to 30 calendar days. VIBE account access to funds varies. For the first five days after refund selection is made, students can access their funds electronically without a student ID present. After the 5th day, you must have your student ID present in order to access funds in the account. 	

If you have any questions regarding BankMobile or your refund selection, please contact the Bursar's Office at 309-796-5200 or bursar@bhc.edu.

Fall 2021 – Electronic Request Form for Groups A, B, and C in Student Portal

CARES 2021 Grant: Student Certification (Fall)

In order to be eligible for a Black Hawk College CARES 2021 Grant, students must certify that they have qualifying expenses.

To ensure this request is processed in a timely manner, please review your responses to confirm all information has been entered correctly.

Student BHC Number *		
Student Name *	First	Last
Student Date of Birth *		
myBlackHawk Email: *		

Certification

I certify that I have incurred either: *

- Costs associated with attending college that were not covered by financial aid or other assistance (including tuition, fees, books, supplies, housing, food, transportation, etc.), or
- Emergency costs that arise due to coronavirus, such as tuition, food, housing, health care (including mental health care) or child care, not covered by other assistance.

O Yes

No

I certify that any CARES 2021 Grant funds received will be used solely to offset these costs. $\ensuremath{^*}$

O Yes

No

Requested CARES 2021 Grant amount: *

- \$2,000 (12+ credit hours required)
- \$1,000 (6-11 credit hours required)
- \$500 (1-5 credit hours required)
- Other (\$ _____)

Notification & Awarding

You will receive a confirmation email that your Fall 2021 CARES Grant request has been successfully submitted.

Please allow 10 business days for review. Once a determination regarding your eligibility has been made, a notification will be sent to your myBlackHawk email.

If awarded a CARES 2021 Grant, you will receive funds within 10-15 business days after notification – see <u>CARES Grant Instructions</u> for additional details. (Note – students who are under age 16 or who choose to receive a paper check will receive funds by mail within 4-6 weeks.)

Additional information is available under the Frequently Asked Questions (FAQs) located at <u>www.bhc.edu/cares</u>.

If you have a student ID card and have previously received financial aid refunds at Black Hawk College	You will receive your CARES Grant within 14 business days using your selected refund method. If you need to update your refund selection, please do so as soon as possible at <u>www.refundselection.com</u> .		
If you have a student ID card but have never received a financial aid refund at Black Hawk College	Visit <u>www.refundselection.com</u> and enter the 16-digit card number into the box that says 'Your Personal Code', then select 'Get Started'. Follow the prompts to set up your refund preference. You will receive your CARES Grant within 14 business days.		
If you do not have student ID card	Email the Bursar's Office (<u>bursar@bhc.edu</u>) from your myBH email address to request that a code be sent to you. A code will be sent to your myBH email address with instructions to set up your refund preference. A card will also be mailed to the address that BHC has on file.		
	 Direct Deposit using an existing checking or savings account will allow you to receive funds 1- 2 business days after the College has disbursed the funds. 		
	 Paper checks may take up to 30 calendar days. VIBE account access to funds varies. For the first five days after refund selection is made, students can access their funds electronically without a student ID present. After the 5th day, you must have your student ID present in order to access funds in the account. 		

If you have any questions regarding BankMobile or your refund selection, please contact the Bursar's Office at 309-796-5200 or bursar@bhc.edu.

Fall 2021 – Paper Request Form for Group D

Fall 2021 CARES Grant Certification for Students Enrolled in Non-College Credit Programs

Updated: September 16, 2021

In order to be eligible for a Black Hawk College CARES 2021 Grant, students must certify that they have qualifying expenses. To ensure this request is processed in a timely manner, please write all your responses using black ink and review to confirm all information is correct. All requested information is required for completion.

Course name:			
Student first name:		Student last name:	
Student address:			
(zip code)	(street)	(city)	(state)
Student phone numbe	er:		

I certify that I have incurred either:

- Costs associated with attending college that were not covered by financial aid or other assistance (including tuition, fees, books, supplies, housing, food, transportation, etc.), or
- Emergency costs that arise due to coronavirus, such as tuition, food, housing, health care (including mental health care) or child care, not covered by other assistance.
 - YesNo

I certify that any CARES 2021 Grant funds received will be used solely to offset these costs.

- □ Yes
- 🗆 No

Requested CARES 2021 Grant amount:

- □ \$500 (maximum award)
- □ Other \$ _____ (less than \$500)

Student signature:		Date:
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Black Hawk College Verification

I certify that this student is enrolled and has attended classes in an eligible, non-credit program at Black Hawk College during the fall 2021 semester between the dates of August 23 and December 17, 2021. I understand that CARES Grant Certifications for students enrolled in non-credit programs **will not be processed if they are received in the Financial Aid Office after December 10, 2021**.

BHC Student ID Number: **900** -____ - ___ - ____ - ____ - ____

Employee Name (printed) Employee Signature

Date

Fall 2021 – Groups A, B, and C Email Reminder Communication sent October 25, 2021

Subject: REMINDER - Fall 2021 CARES Grant Available!

From: <u>finaid@bhc.edu</u>

Dear student,

This is a reminder that you may qualify for a **Fall 2021 Black Hawk College CARES Grant.** These funds were made available through the American Rescue Plan (ARP) and are available to assist with expenses related to your cost of attendance or for emergency costs that arise due to coronavirus, such as tuition, food, housing, health care (including mental health care), or child care.

Qualifying students enrolled in college credit coursework, including <u>dual-enrolled high school students</u>, are eligible to receive up to \$2,000 in CARES 2021 Grant funds:

Fall Enrollment	Maximum Grant
12+ credit hours	\$2,000
6-11 credit hours	\$1,000
1-5 credit hours	\$500

To apply, these students should complete the <u>CARES 2021 Grant: Student Certification</u> online form by **Friday**, **December 17**, **2021**. Allow 10 business days for your application to be reviewed – updates will be sent to your <u>myBlackHawk</u> email.

To receive funds, students must also have their refund preference selected in <u>BankMobile</u>. Refer to <u>CARES Grant Instructions</u> for additional details, and contact the Bursar's Office with questions (309-796-5200 or <u>bursar@bhc.edu</u>). Questions regarding your eligibility? Contact the Financial Aid Office at 309-796-5400 or <u>finaid@bhc.edu</u>. Additional information is available at <u>www.bhc.edu/cares</u>.



Black Hawk College Financial Aid Office 309-796-5400 | <u>finaid@bhc.edu</u> 6600 34th Ave, Moline, Il 61265 <u>www.bhc.edu</u> <u>www.bhc.edu/financialaid</u>

PLEASE INCLUDE YOUR BHC ID # WITH ALL INQUIRIES AND SUBMISSIONS

Fall 2021 – Groups A, B, and C Email Reminder Communication sent November 22, 2021

Subject: REMINDER - Fall 2021 CARES Grant Available!

From: <u>finaid@bhc.edu</u>

Dear student,

If you still owe a <u>balance due</u> for the Fall 2021 semester, you are encouraged to apply for a **Fall 2021 Black Hawk College CARES Grant.** These funds were made available through the American Rescue Plan (ARP) and are available to assist with expenses related to your cost of attendance or for emergency costs that arise due to coronavirus, such as tuition, food, housing, health care (including mental health care), or child care.

Qualifying students enrolled in college credit coursework, including <u>dual-enrolled high school students</u>, are eligible to receive up to \$2,000 in CARES 2021 Grant funds:

Fall Enrollment	Maximum Grant
12+ credit hours	\$2,000
6-11 credit hours	\$1,000
1-5 credit hours	\$500

To apply, these students should complete the <u>CARES 2021 Grant: Student Certification</u> online form by Friday, December 17, 2021. Allow 10 business days for your application to be reviewed – updates will be sent to your <u>myBlackHawk</u> email.

To receive funds, students must also have their refund preference selected in <u>BankMobile</u>. Refer to <u>CARES Grant Instructions</u> for additional details, and contact the Bursar's Office with questions (309-796-5200 or <u>bursar@bhc.edu</u>). Questions regarding your eligibility? Contact the Financial Aid Office at 309-796-5400 or <u>finaid@bhc.edu</u>. Additional information is available at <u>www.bhc.edu/cares</u>.



Black Hawk College Financial Aid Office 309-796-5400 | <u>finaid@bhc.edu</u> 6600 34th Ave, Moline, Il 61265 <u>www.bhc.edu</u> <u>www.bhc.edu/financialaid</u>

PLEASE INCLUDE YOUR BHC ID # WITH ALL INQUIRIES AND SUBMISSIONS

Fall 2021 – Text Message Communication sent December 2, 2021

<u>Text verbiage</u>: CARES Grant assistance is available at Black Hawk College through December 17. Apply now at: <u>www.bhc.edu/cares</u>

CARES Fund: Student Certification (Spring)

In order to be eligible for a Black Hawk College CARES Grant, students must certify that they have qualifying expenses.

To ensure this request is processed in a timely manner, please review your responses to confirm all information has been entered correctly.

Student BHC Number *		
Student Name *	First	Last
Student Date of Birth *		
myBlackHawk Email: *		

Certification

I certify that I have incurred either: *

- Costs associated with attending college that were not covered by financial aid or other assistance (including tuition, fees, books, supplies, housing, food, transportation, etc.), or
- Emergency costs that arise due to coronavirus, such as tuition, food, housing, health care (including mental health care) or child care, not covered by other assistance.

O Yes

No

I certify that any CARES Grant funds received will be used solely to offset these costs. *

- O Yes
- No

Requested CARES Grant amount: *

- \$2,000 (12+ credit hours required)
- \$1,000 (6-11 credit hours required)
- \$500 (1-5 credit hours required)
- Other (\$ _____)

Notification & Awarding

You will receive a confirmation email that your Spring 2022 CARES Grant request has been successfully submitted.

Please allow 10 business days for review. Once a determination regarding your eligibility has been made, a notification will be sent to your myBlackHawk email.

If awarded a Spring 2022 CARES Grant, you will receive funds within 10-15 business days after notification – see <u>CARES Grant Instructions</u> for additional details. (Note – students who are under age 16 or who choose to receive a paper check will receive funds by mail within 4-6 weeks.)

Additional information is available under the Frequently Asked Questions (FAQs) located at <u>www.bhc.edu/cares</u>.

Spring 2022 Refund Selection Instructions included for Groups A, B, and C

If you have a student ID card and have previously received financial aid refunds at Black Hawk College	You will receive your CARES Grant within 14 business days using your selected refund method. If you need to update your refund selection, please do so as soon as possible at <u>www.refundselection.com</u> .	
If you have a student ID card but have never received a financial aid refund at Black Hawk College	Visit <u>www.refundselection.com</u> and enter the 16-digit card number into the box that says 'Your Personal Code', then select 'Get Started'. Follow the prompts to set up your refund preference. You will receive your CARES Grant within 14 business days.	
If you do not have student ID card	Email the Bursar's Office (<u>bursar@bhc.edu</u>) from your myBH email address to request that a code be sent to you. A code will be sent to your myBH email address with instructions to set up your refund preference. A card will also be mailed to the address that BHC has on file.	
	 Direct Deposit using an existing checking or savings account will allow you to receive funds 1- 2 business days after the College has disbursed the funds. 	
	 Paper checks may take up to 30 calendar days. VIBE account access to funds varies. For the first five days after refund selection is made, students can access their funds electronically without a student ID present. After the 5th day, you must have your student ID present in order to access funds in the account. 	

If you have any questions regarding BankMobile or your refund selection, please contact the Bursar's Office at 309-796-5200 or bursar@bhc.edu.

Spring 2022 CARES Grant Certification for Students **Enrolled in Non-College Credit Programs**

Updated: January 3, 2022

In order to be eligible for a Black Hawk College CARES 2022 Grant, students must certify that they have qualifying expenses. To ensure this request is processed in a timely manner, please write all your responses using black ink and review to confirm all information is correct. All requested information is required for completion. Grants will be distributed to students until funds run out for the semester.

Course name:				
Student first name:		Student last name	Student last name:	
Student address:				
	(street)	(city)	(state)	(zip code)
Student phone numbe	er:			

I certify that I have incurred either:

- Costs associated with attending college that were not covered by financial aid or other assistance (including tuition, fees, books, supplies, housing, food, transportation, etc.), or
- Emergency costs that arise due to coronavirus, such as tuition, food, housing, health care (including mental health care) or child care, not covered by other assistance.
 - ☐ Yes
 - □ No

I certify that any spring CARES 2022 Grant funds received will be used solely to offset these costs.

- □ Yes
- □ No

Requested spring CARES 2022 Grant amount:

- \$500 (maximum award)
- Other \$ _____ (less than \$500)

Student signature: _____ Date: _____

Black Hawk College Verification

I certify that this student is enrolled and has attended classes in an eligible, non-credit program at Black Hawk College during the fall 2021 semester between the dates of January 18 and May 20, 2022. I understand that CARES Grant Certifications for students enrolled in non-credit programs will not be processed if they are received in the Financial Aid Office after May 6, 2022. Applications should be submitted as soon as possible as funding is limited. Awards will be made until funding is exhausted – completing an application is not a guarantee of funding.

BHC Student ID Number: 900 -____ - ___ - ____ - ____