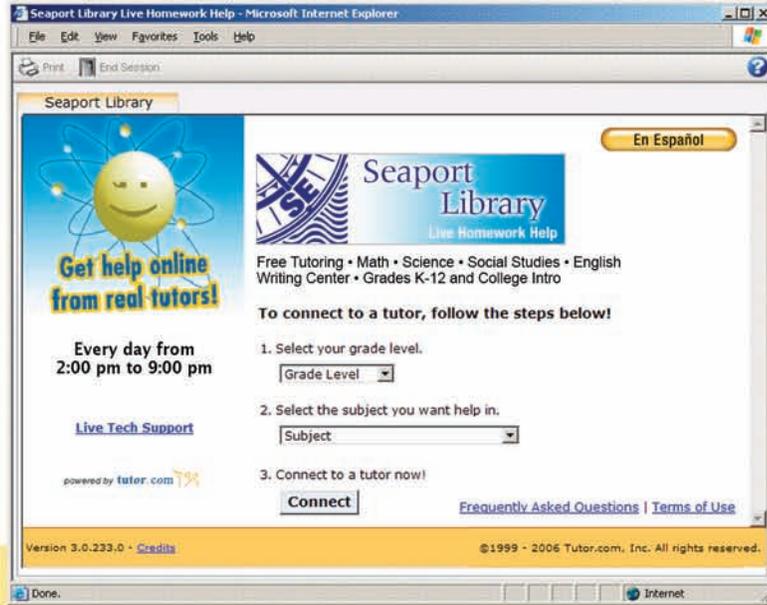




1 Every client has an entry page where you access the **Live Homework Help™** program.



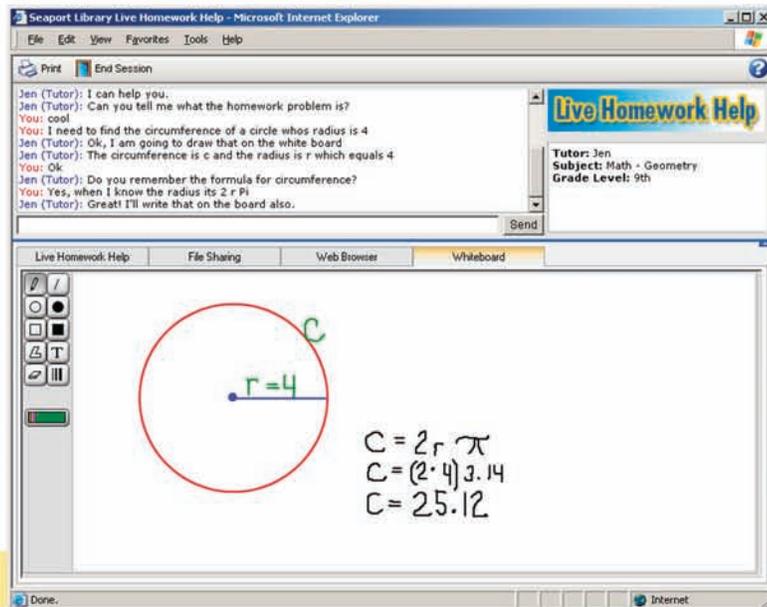
Step 1
Select your grade level.

Step 2
Select the subject you need help with.

Step 3
Click "Connect"! You are connected to the next available tutor for your subject and grade level in a few minutes or less.

How It Works:
Getting Started—It's Easy!

2 You are connected with a tutor one-to-one in "The Online Classroom." There, you both can use a variety of tools, including instant messaging and a real-time whiteboard.

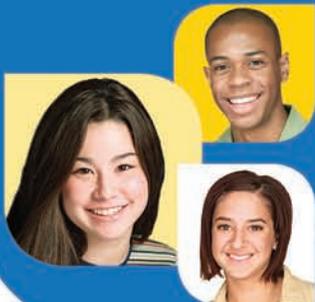


Instant Messaging
Chat back and forth with your tutor in a format that's familiar to you.

Two-Way Whiteboard
Both of you can take advantage of text and drawing tools at the same time. Tutors can easily add more boards.

Technical Difficulties?
Technical help is always just a click away if you have a problem.

How It Works:
Whiteboard / Instant Messaging



Live Homework Help®



Inside The Online Classroom

3 You can share useful web pages and browse web-based resources together as part of the learning and problem-solving process online.



How It Works:
Using The Web

Sharing Webpages

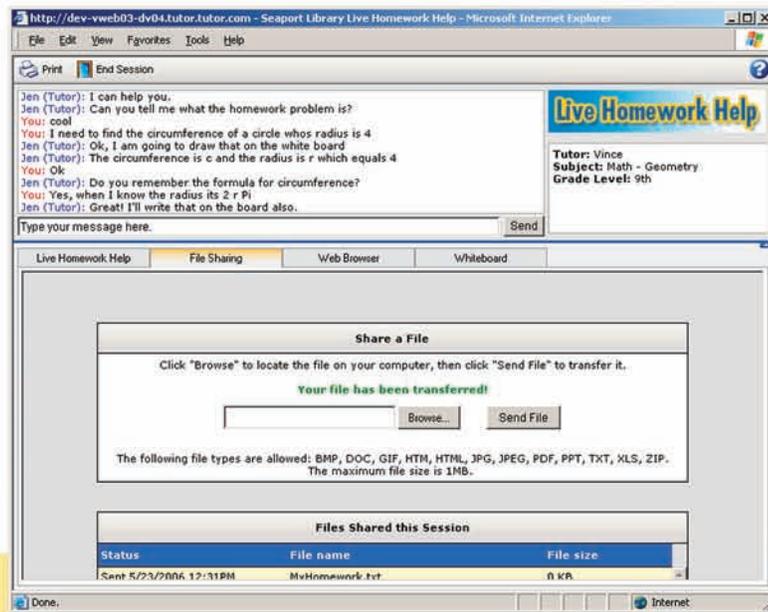
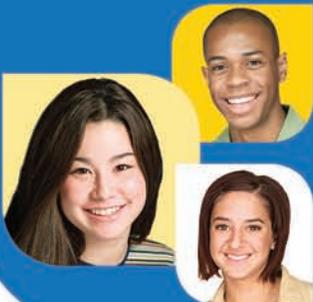
Either person can type a URL to open a page within the session to share it with the other person.

Web-Based Resources

Easily search and use online resources to further learning and understanding.

4 You can easily share a wide range of documents, from report outlines in Word to formulas in Excel to PDFs.

When you're done, session transcripts can also be printed for future reference.



How It Works:
Sharing Documents

Sharing Documents

Either person can select files from their computer to share.

Acceptable Types

Share Word, Excel, PDF, PowerPoint and other common file formats.

Virus Protection

For safety, only "non-executable" files are acceptable. After being scanned for viruses, files appear in a list for easy reference.