



Financial Aid Office
Social Security Match (1SSN)
2024-2025

The Social Security Administration (SSA) could not match your name with your Social Security number as reported on your FAFSA.

Please log in to your FAFSA (www.fafsa.gov) and review your Social Security number, name, and birthdate. Make sure to reference official documentation, such as your Social Security Card, for accuracy.

NOTE: As a general rule, a student's financial aid documents should reflect his or her legal name at the time of application. Your name should be entered exactly as it appears on your Social Security Card.

If your name, Social Security Number, or birthdate is **incorrect**:

1. Log in to StudentAid.gov and update your information in your Account Settings.
2. Once the Social Security Administration (SSA) verifies your account status, update the information on your FAFSA form by selecting "Make a Correction."
3. Once the information on your FAFSA form has been updated, navigate through the rest of the form.
4. Sign and submit your FAFSA.
5. Allow 5-10 business days for the Financial Aid Office to receive your corrected 2024-25 FAFSA.

If your information as listed on the FAFSA is **correct**, you must update the Social Security Administration (SSA) and the Federal Student Aid Information Center (FSAIC):

1. Log in and verify your information in your Account Settings.
2. Contact the SSA by calling (800) 772-1213 or by visiting ssa.gov.
3. Once SSA resolves the issue, contact the Federal Student Aid Information Center (FSAIC) at (800) 433-3243.
4. Ask FSAIC to manually sync their data with SSA. You'll be notified by email once a match is confirmed.
5. Inform Black Hawk College Financial Aid to inform them of the update.
6. Allow 5-10 business days for the Financial Aid Office to receive your corrected 2024-25 FAFSA.

Black Hawk College Financial Aid Office, 6600 34th Avenue, Moline, IL 61265
Phone: 309-796-5400 Fax: 309-796-5447 Email: finaid@bhc.edu

Black Hawk College does not discriminate on the basis of race, color, national origin, sex, disability, or age.